

TERMS AND CONDITIONS



1. Introduction

Welcome to Yak Thai Boxing Limited

These Terms & Conditions govern your membership, training, and participation in any activities associated with the club, including in-person and online services.

By enrolling in our classes, using our website, or engaging with our club in any way, you agree to abide by these terms.

2. Registration, Membership & Fees

2.1 Registration

All students must complete a registration form before participating in training. This includes providing relevant medical history, emergency contact details, and any additional safeguarding information where applicable. The registration form is located on the club's website (www.yakthai.co.uk/register) and other accessible formats are available such as hard/paper copies.

A copy of the completed form is available on request, along with copies of Yak Thai Boxing Limited's other policies and procedures such as policies relating to Safeguarding, Complaints, Social Media and Privacy.

2.2 Membership

Whilst actively encouraged, membership of Yak Thai Boxing is optional and not mandatory for those looking to attend standard group classes. Membership applications are welcome from all individuals who wish to progress their involvement with the club.

Membership is mandatory for students who wish to participate in:

- a) "member-only" designated classes and opportunities; and/or
- b) interclub competitions (including low/controlled contact bouts), tournaments, fights and shows; and/or
- c) progressing through the club's grading system.

2.3 Fees & Payments

All training fees must be paid in full prior to the commencement of any training session. Training fees for group classes can be paid on arrival at each session. Training fees for private/small group sessions is payable in advance at the time of booking.

All membership payments must be paid in full prior to the provision of any membership benefits such as the provision of club-branded clothing and access to additional participation opportunities as defined in clause 2.2 above.

Payment methods accepted include cash and card payments. Cheques, bank transfers and direct debits are not permitted, subject to the discretion of Yak Thai Boxing Limited.

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Failure to pay training fees and/or membership payments may result in the refusal of admittance to standard classes and/or additional participation opportunity for club members.

Membership payments and benefits, and training fees, are non-transferable.

2.4 Refunds

Refunds will not be issued, unless in exceptional circumstances at the discretion of Yak Thai Boxing Limited and subject to section 3. below.

3. Class & Private Lesson Cancellations

3.1 Standard Group Classes and “Members Only” Event Cancellations

Classes or events may occasionally be cancelled or rescheduled due to unforeseen circumstances, such as instructor illness or venue/instructor unavailability.

If Yak Thai Boxing Limited cancels a class or event which required prepayment, a full refund will be issued.

3.2 Private/Small Group Session Cancellations

Private/small group sessions which are cancelled less than 24 hours in advance are non-refundable and non-transferable.

Private/small group sessions must be cancelled at least 24 hours in advance to receive a refund. The refund will consist of the full amount paid for the session **minus any non-refundable portion applied by Yak Thai Boxing Limited’s venue providers.**

Where Yak Thai Boxing Limited’s venue provider **does** provide a refund for cancellation of the venue hire, this amount will also be refunded to the customer, resulting in a full refund.

Where Yak Thai Boxing Limited’s venue provider **does not** provide a refund for cancellation of the venue hire, Yak Thai Boxing Limited will not be responsible for refunding the venue hire cost to the customer, resulting in a partial refund consisting of the full amount paid for the session minus any non-refundable portion applied by Yak Thai Boxing Limited’s venue providers.

4. Code of Conduct & Behaviour Expectations

To ensure a safe and respectful training environment, all students and parents/guardians must adhere to the following:

- a) respect instructors, fellow students, and all club personnel at all times;
- b) listen carefully to instructions and follow instructor guidance at all times;
- c) wear appropriate training attire and safety equipment where required;
- d) no foul language, bullying, or aggressive behaviour will be tolerated;

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- e) students must arrive on time, in appropriate training attire, and with the necessary equipment.
- f) parents/guardians must respect instructor-led classes and avoid interfering with coaching unless explicitly invited to participate.
- g) parents, guardians and spectators are not permitted to take photographs or video footage at any time within the training room.
- h) parents, guardians and spectators must ensure noise is kept to a minimum and telephone calls are not taken within the training room.

5. Safeguarding & Welfare

Yak Thai Boxing Limited is committed to safeguarding children, young people, and vulnerable adults. All instructors and relevant staff are DBS-checked and receive safeguarding training.

Any safeguarding concerns should be reported immediately to the designated safeguarding officer or to BMABA's Safeguarding Team at:

safeguarding@bmaba.org.uk or by calling 01798 306546

6. Use of the Club's Website & Digital Resources

By accessing our website and online resources, you agree to:

- a) Use our website in accordance with UK laws and regulations.
- b) Not distribute, copy, or misuse any content from Yak Thai Boxing Limited without permission.
- c) Not engage in any unauthorised sharing or distribution of club-provided materials.

7. Photography & Videography

From time to time, photographs and videos may be taken during training sessions for club marketing and promotional purposes. Students or parents/guardians will be required to provide consent before any media featuring them is used publicly.

Any participant who does not wish to be photographed or recorded must notify the club in writing or via the registration form on the club's website

Images and videos will be stored securely in line with GDPR regulations.

8. Liability & Assumption of Risk

Martial arts training involves physical contact and carries an inherent risk of injury.

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All students train at their own risk and must agree to an assumption of risk declaration before participating (or a parent/guardian must agree to the assumption of risk declaration on behalf of any student under 18 years old).

Yak Thai Boxing Limited will not be held liable for personal injury, loss, or damage unless caused by proven negligence. Students are responsible for ensuring they are physically fit to participate and must disclose any medical conditions that may impact their training during the registration process and in the event of any changes to medical conditions thereafter.

9. Data Protection & Privacy

Yak Thai Boxing Limited complies with the UK GDPR and Data Protection Act 2018. Personal data collected from students is used solely for membership, safety, and communication purposes. Data will not be shared with third parties without consent unless required by law. For more details, please refer to our Privacy Policy.

Yak Thai Boxing Limited is registered with the Information Commissioner's Office under registration number ZC084603.

10. Complaints Procedure

If you have a complaint, please follow the procedure below:

Raise concerns informally with the instructor or club manager. If unresolved, submit a formal complaint in writing to Yak Thai Boxing Limited via email or post.

If the complaint relates to safeguarding or is not resolved, it can be escalated to BMABA's Safeguarding Team at:

safeguarding@bmaba.org.uk or by calling 01798306546.

11. Amendments & Updates

Yak Thai Boxing Limited reserves the right to update these Terms and Conditions as necessary. Any significant changes will be communicated via email or posted on our website.

12. Acceptance of Terms

By training with Yak Thai Boxing Limited, you acknowledge and agree to these Terms and Conditions. For any questions, please contact Yak Thai Boxing Limited at

jimmy@yakthai.co.uk or by calling 07857917830